AMENDED IN SENATE AUGUST 17, 1999 AMENDED IN SENATE JULY 12, 1999 AMENDED IN ASSEMBLY MAY 17, 1999 AMENDED IN ASSEMBLY MAY 3, 1999

CALIFORNIA LEGISLATURE-1999-2000 REGULAR SESSION

## **ASSEMBLY BILL**

No. 416

## **Introduced by Assembly Member Machado**

February 12, 1999

An act to amend Section 56.10 of the Civil Code, relating to personal information.

## LEGISLATIVE COUNSEL'S DIGEST

AB 416, as amended, Machado. Personal information: disclosure.

Existing law prohibits the disclosure of medical information by providers of health care, as defined, without the patient's prior authorization, except in specified circumstances. However, existing law permits the disclosure of specified personally identifiable information by those providers unless the patient specifically requests in writing to the contrary. A violation of these provisions that results in economic loss or personal injury to a patient is punishable as a misdemeanor. In addition, a patient whose medical information is used or disclosed in violation of these provisions is subject to civil penalties.

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This bill would prohibit health care providers from releasing specified medical information created regarding an individual as a result of that person's participation in outpatient treatment with a psychotherapist, as unless the person or entity requesting the information submits a written request, signed by the patient and the requester as specified. Since a violation of this provision that results in economic loss or personal injury to a patient would be punishable as a crime, the bill would impose a state-mandated local program. The bill would include a statement of findings and declarations.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

*The people of the State of California do enact as follows:* 

- SECTION 1. The Legislature finds and declares the 1 2 following:
  - (a) Privacy is a fundamental right of Californians.

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- (b) Mental health treatment, in order to be effective, depends upon open communication based patient's trust in the practitioner.
- (c) A relationship of trust can only be established if the patient is confident that access to his or her personal 9 information will be limited and that the information will 10 be protected to the fullest extent possible.
- (d) In recognition of the fundamental importance of 12 maintaining this relationship with patients, mental health practitioners are bound by professional codes of ethics and laws designed to protect sensitive information.
- (e) As managed care has expanded in recent years, 15 16 mental health professionals have been forced to choose between their obligation to protect the confidentiality of 17 patient information and the demands of insurers and

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health care service plans that operate the health care system to obtain that information for administrative purposes other than authorization of treatment payment of services.

- (f) The inclusion of recognizable patient identification 6 information in medical records obtained by health care service plans or insurers exposes sensitive identifying information about the patient, thereby jeopardizing the patient's privacy.
- (g) Laws providing for the confidentiality of medical 11 information should protect patients from the unlawful 12 disclosure of their most personal information.

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- (h) Informed consent is appropriately given by the authorization 14 patient's signature on an to release 15 information that clearly and specifically states 16 information requested, the purpose for the request, the identity of those who will have access to the information, 18 the date the authorization was signed, and an expiration 19 date.
- (i) Patients should not forfeit their right 21 confidentiality of their personal information to insurers or health care service plans for purposes other than those purposes authorized by law.
- (j) Patient records often contain the names of, and 25 personal information regarding, persons other than the patient and the privacy of those persons should also be protected.
- 28 SEC. 2. Section 56.10 of the Civil Code is amended to 29 read:
- 56.10. (a) No provider of health care shall disclose 31 medical information regarding a patient of the provider without first obtaining an authorization, except provided in subdivision (b) or (c).
- 34 (b) A provider of health care shall disclose medical 35 information if the disclosure is compelled by any of the 36 following:
  - (1) By a court pursuant to an order of that court.
- 38 (2) By a board, commission, or administrative agency 39 for purposes of adjudication pursuant to its lawful authority.

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(3) By a party to a proceeding before a court or administrative agency pursuant to a subpoena, subpoena duces tecum, notice to appear served pursuant to Section 4 1987 of the Code of Civil Procedure, or any provision authorizing discovery in a proceeding before a court or administrative agency.

- (4) By a board, commission, or administrative agency pursuant to an investigative subpoena issued under Article 2 (commencing with Section 11180) of Chapter 2 10 of Part 1 of Division 3 of Title 2 of the Government Code.
- an arbitrator or arbitration arbitration is lawfully requested by either party, pursuant 13 to a subpoena duces tecum issued under Section 1282.6 of 14 the Code of Civil Procedure, or any other provision authorizing discovery proceeding in a before 16 arbitrator or arbitration panel.
- (6) By a search warrant lawfully issued to a 18 governmental law enforcement agency.
  - (7) When otherwise specifically required by law.
- (c) Except as provided in subdivision (d), a provider 21 of health care may disclose medical information as 22 follows:
- (1) The information may be disclosed to providers of 24 health care or other health care professionals or facilities 25 for purposes of diagnosis or treatment of the patient. This 26 includes, in an emergency situation, the communication 27 of patient information by radio transmission between 28 emergency medical personnel at the scene emergency emergency, or in an medical transport 30 vehicle, and emergency medical personnel at a health 31 facility licensed pursuant to Chapter 2 (commencing 32 with Section 1200) of Division 2 of the Health and Safety Code.
- (2) The information may be disclosed to an insurer, 35 employer, health care service plan, hospital service plan, 36 employee benefit plan, governmental authority, or any 37 other person or entity responsible for paying for health 38 care services rendered to the patient, to the extent necessary to allow responsibility for payment to be determined and payment to be made. If (A) the patient

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is, by reason of a comatose or other disabling medical condition, unable to consent to the disclosure of medical information and (B) no other arrangements have been made to pay for the health care services being rendered 5 to the patient, the information may be disclosed to a governmental authority to the extent necessary 6 determine the patient's eligibility for, and to obtain, payment under a governmental program for health care services provided to the patient. The information may 10 also be disclosed to another provider as necessary to assist the other provider in obtaining payment for health care services rendered by that provider to the patient. 12

(3) The information may be disclosed to any person or 14 entity that provides billing, claims management, medical data processing, or other administrative services for 16 providers or for any of the persons or entities specified in paragraph (2). However, no information so disclosed 18 shall be further disclosed by the recipient in any way that would be violative of this part.

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- (4) The information may be disclosed to organized 21 committees and agents of professional societies or of medical staffs of licensed hospitals, to licensed health care professional 23 service plans, standards review to 24 organizations, to utilization and quality control peer 25 review organizations as established by Congress in Public 26 Law 97-248 in 1982, or to persons or organizations 27 insuring, responsible for, defending or professional liability that a provider may incur, if the committees, agents, plans, organizations, or persons are engaged in 30 reviewing the competence or qualifications of health care professionals or in reviewing health care services with respect to medical necessity, level of care, quality of care, or justification of charges.
- 34 (5) The information in the possession of any provider 35 of health care may be reviewed by any private or public 36 body responsible for licensing or accrediting the provider of health care. However, no patient identifying medical 37 information may be removed from the premises except as expressly permitted or required elsewhere by law.

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(6) The information may be disclosed to the county coroner in the course of an investigation by the coroner's office.

- (7) The information may be disclosed to public 5 agencies, clinical investigators, health care research organizations, and accredited public or private nonprofit educational or health care institutions for bona fide research purposes. However, no information so disclosed shall be further disclosed by the recipient in any way that 10 would permit identification of the patient.
- (8) A provider of health care that has created medical 12 information as a result of employment-related health care services to an employee conducted at the specific prior 14 written request and expense of the employer may 15 disclose to the employee's employer that part of the 16 information that:
- (A) Is relevant in a lawsuit, arbitration, grievance, or 18 other claim or challenge to which the employer and the 19 employee are parties and in which the patient has placed 20 in issue his or her medical history, mental or physical 21 condition, or treatment, provided it may only be used or disclosed in connection with that proceeding.
- (B) Describes functional limitations of the patient that 24 may entitle the patient to leave from work for medical 25 reasons or limit the patient's fitness to perform his or her present employment, provided that no statement of medical cause is included in the information disclosed.
- (9) Unless the provider is notified in writing of an 29 agreement by the sponsor, insurer, or administrator to 30 the contrary, the information may be disclosed to a sponsor, insurer, or administrator of a group or individual 32 insured or uninsured plan or policy that the patient seeks coverage by or benefits from, if the information was 34 created by the provider of health care as the result of services conducted at the specific prior written request 36 and expense of the sponsor, insurer, or administrator for the purpose of evaluating the application for coverage or benefits.
- (10) The information may be disclosed to a group 39 prepayment health care service

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providers that contract with the plan and may be transferred among providers that contract with the plan, for the purpose of administering the plan. Medical information may not otherwise be disclosed by a health 5 care service plan except in accordance with provisions of this part.

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- (11) Nothing in this part shall prevent the disclosure by a provider of health care to an insurance institution, agent, or support organization, subject to Article 6.6 10 (commencing with Section 791) of Part 2 of Division 1 of 11 the Insurance Code, of medical information if 12 insurance institution, agent, or support organization has 13 complied with all requirements for obtaining 14 information pursuant to Article 6.6 (commencing with 15 Section 791) of Part 2 of Division 1 of the Insurance Code.
- (12) The information relevant to 17 condition, care, and treatment provided may be disclosed 18 to a probate court investigator engaged in determining 19 the need for an initial conservatorship or continuation of an existent conservatorship, if the patient is unable to give informed consent, or to a probate court investigator, probation officer, or domestic relations investigator determining engaged in the need for initial an guardianship or continuation of an existent guardianship.
- (13) The information may be disclosed to a tissue bank 26 processing the tissue of a decedent for transplantation 27 into the body of another person, but only with respect to 28 the donating decedent, for the purpose of aiding the transplant. For the purpose of this paragraph, the terms 30 "tissue bank" and "tissue" have the same meaning as defined in Section 1635 of the Health and Safety Code.
  - (14) The information may be disclosed when the disclosure is otherwise specifically authorized by law.
- (15) Basic information including the patient's name, 35 city of residence, age, sex, and general condition may be 36 released to a state or federally recognized disaster relief organization for the purpose of responding to disaster 38 welfare inquiries.
- (d) (1) No provider of health care may 39 40 medical information to persons or entities currently

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authorized by law to receive that information pursuant to paragraphs (2), (3), and (7) to (10), inclusive, of, or to licensed health care service plans described in paragraph 4 (4) of, subdivision (c), if the requested information 5 specifically relates to the patient's participation outpatient treatment with a psychotherapist, unless the person or entity requesting that information submits the provider of health care a written request, signed by the patient and the person requesting the information or an of entity 10 authorized agent the requesting information, that includes all of the following: 12

- (A) The specific information relating to a patient's participation in outpatient treatment with psychotherapist being requested and its specific intended 15 use or uses.
- (B) The length of time during which the information 17 will be kept before being destroyed or disposed of. A 18 person or entity may extend that timeframe, provided that the person or entity notifies the provider of the extension. Any notification of an extension shall include the specific reason for the extension, the intended use or uses of the information during the extended time, and the expected date of the destruction of the information.
- (C) A statement that the information will not be used 25 for any purpose other than its intended use.
  - (D) A statement that the person or entity requesting the information will destroy the information and all copies in the person's or entity's possession or control, will cause it to be destroyed, or will return the information and all copies of it before or immediately after the length of time specified in subparagraph (B) has expired.
- (2) The person or entity requesting the information shall submit a copy of the written request required by this 34 subdivision to the patient within 30 days of receipt of the information requested, unless the patient has signed a 36 written waiver of this notification.
- (3) For purposes of this subdivision, "psychotherapist" 37 means a person who is both a "psychotherapist" 38 defined in Section 1010 of the Evidence Code and a

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1 "provider of health care" as defined in subdivision (d) of 2 Section 56.05 of the Civil Code.

(4) This subdivision shall not apply to uses of the information related law enforcement to and investigations of crimes investigations or of unprofessional conduct under the **Business** and Professions Code.

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- 8 (5) Nothing in this subdivision shall be construed to 9 grant any additional authority to a provider of health care 10 to disclose information to a person or entity without the 11 patient's consent.
- SEC. 3. No reimbursement is required by this act pursuant to Section 6 of Article XIII B of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or infraction, eliminates a crime or infraction, or changes the penalty for a crime or infraction, within the meaning of Section 17556 of the Government Code, or changes the definition of a crime within the meaning of Section 6 of Article XIII B of the California Constitution.